



## UPDATE – 4<sup>th</sup> JULY 2020

### NEW INFECTIONS IN TRNC

Unfortunately, we now have seen new COVID-19 infections here, from flights from Turkey and arriving in Girne on the Ferry.

The Government have isolated the individuals and have also begun track and trace on other passengers.

We will circulate more information once it has been confirmed.

**PLEASE REMEMBER TO 'REVERT' TO BASIC HEALTH INFORMATION REGARDING THE WEARING OF MASKS AND REGULAR HAND WASHING.**

### RESIDENCY

Since the new ONLINE system has been operating, we are aware of certain concerns and anomalies which have arisen. As a result, we have attempted to provide as much information as possible to assist and have now provided both a text and pictorial guide for your information. Both of these guides will be updated as and when there are changes.

We will soon be issuing a FAQs document in relation to the most common issues surrounding the new system – once we have clarified the issues with the Immigration IT department.

Should you still require further information either contact us via the website or attend one of our clinics to get assistance.

The upgrade to the system to incorporate a facility to select a Private Medical Insurance Policy and upload the documentation has not yet been made. If you wish to use such a policy to support your Residency Visa application, then your only option remains to wait for the upgrade to be made.

An anomaly has also been identified in relation to payments for the State Insurance Scheme. If you submitted your Residency Visa application prior to the introduction of the new on-line system, and have to follow the old route of making your payment via the Koop Bank, then going to the Health Ministry to register the payment, you will be obliged to pay 382TL for one year or 764TL for two years.

However, if you have applied for your Residency visa through the new on-line system, you will only be asked to pay 340TL for one year and 680TL for two years. Apparently for technical reasons the on-line Residency visa system will not reflect the higher figures until September.

(Please see Discount Partner – Azant Insurance's offering at bottom of this Update)

Payment of Health Insurance and Blood Tests online is also proving inconsistent, although we are advised that both TRNC and UK bank cards are acceptable but that these cards (TRNC issued cards) must be authorised by the issuer for online transactions.

I have attached below an 'Online Residency FAQs' document which goes as far as we have verified information on.

## ONLINE RESIDENCY SYSTEM FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER
What is the web site address to begin the process?	<a href="https://icisleri.gov.ct.tr/">https://icisleri.gov.ct.tr/</a>
What do I need to 'press' to access the system?	Residence Permit
What do I need to enter in 'name'?	Your first name AND any middle names shown in your passport
I cannot see the UK in the drop-down lists!	You need to look for the Turkish name for the UK – Birlesik Krallik – then you will see United Kingdom on the same line.
Where should I put for my 'place of birth' as I have a UK passport, but I was born somewhere else.	Put the Country of birth shown in your passport.
I have but the system will not accept that!	If this is not your first passport you will need to input the details from that passport.
I am married to someone of the same sex – what do I put in the 'Married' section.	In the TRNC 'same-sex' marriage is not yet recognised so you will need to put single. Also see answer re co-habitation.
What do I put in the box regarding National ID	Unless you have a 'Kimlik' card this must be left blank
Do I put my parents FULL NAMES in the box?	No you only need put your parents FIRST names.
What do I put in the box entitled Immigration File Number	If you have previously been issued with Temporary Residency, then you will need to insert the number at the top of you last residency stamp in your passport. NB For spouses the number will be the same but will include a suffix that shows it is a linked record.
I have done this, but it will not accept it!	Try leaving this box blank. Previous records may have been entered incorrectly.
I have entered the 'town'/village where I live but it does not recognise this	The TRNC is split into Six Districts so you must choose the relevant one from the drop-down list.

I have more than ONE passport, which one should I use?	I would recommend you begin with your current one, but if this is not accepted go to your previous one.
What should I put in the 'place of issue'?	You should put HMPO (Her Majesty's Passport Office)
Which Mobile number should I enter?	This MUST be a registered TRNC mobile.
I have done this, but it still will not accept my application!	If at first, you don't succeed check your answers as we suggest and try again. Should this still not work please call the Helpdesk 0392 6111017
My application to Register was successful, what is the next step?	You should now receive an SMS message on the mobile you registered with. It will contain a 'username' in blue together with a one-time password. Go back to the 'logon' screen and enter your 'username' followed by the one-time password. You will immediately see a dialog box telling you to change the password. Once you have changed your password (having made a note of the new password) re-enter the details and this will take you to the next screen.
It will not accept the password!	Re-enter the password but check that any capital 'O' is not a zero 0, or vice versa or that a two v's do not appear as a 'W'. Then try again
It still will not accept the password	Should this still not work please call the Helpdesk 0392 6111017
Do I need to do anything before I start the next section?	Yes, you will need to obtain a Muhtar's letter which you will need to upload on the system. It will need a 4tl stamp to be 'legal' so ensure you have one when you attend the Muhtar's office.
What type of Residency Permit should I apply for?  I own a property in my own name but there are others living here with me?	If you own a property which is in a single name you should apply for an 'Immovable Property' permit. That means that anyone else living in that property aged 18 or over will need to apply for a 'Family' permit.
I own a property jointly with another person (Spouse, Partner) which permit do we need?	One of the owners needs to apply for an 'Immovable Property' permit and the other for a 'Family' permit.
As my partner and I are not married do we need to do anything about that?	On the BRS website members section, under the Tab – Residency you will find a document entitled Civil Partnership document. Print this off and complete then take to a Notary to have it certified. (This is the same for same-sex couples) this then acts as your 'Marriage Certificate' for the purposes of residency and should be presented

	along with your other documents at your appointment at the Police Station.
We own a property jointly, but BOTH have a Kocan, what should I apply for?	In these circumstances you should BOTH apply for an Immovable Property permit.
I rent a property what permit should I apply for?	You will need to apply for a 'High Income' permit, as your financial requirement is more.
What 'duration' permit should I apply for?	For a 'High Income' permit you will only be able to apply for a 6-month permit – initially. After this you can apply for an annual permit. Property owners can apply for either 1 or 2 years.
If I apply for two years will I need to provide financial evidence of twice the requirement?	No. As a property owner you need to provide evidence of either income of 1 x Minimum Monthly Wage (MMW) or if you have savings then 12 x MMW.
I am applying for a 'Family' visa what other information will I need to provide.	As a 'Family' member you will need to provide the information of the 'Sponsor' or person who holds the 'Immovable Property' permit, which needs to be acquired before the 'Family' permit can be applied for. As the information will have already been provided by the sponsor the information required will be straightforward.
I am being asked to 'upload' two documents. A copy of my passport details page and Muhtar's letter. How do I do this.	One way is to scan both documents to a PDF file (most if not all scanners convert documents to PDF format) This will reduce the 'image' size to enable a faster and more reliable upload. Alternatively, you can 'photograph' the documents then upload them that way.
I do not have a scanner or know how to upload documents.	We are aware of several businesses who will complete this part for you at little or no cost. The BRS is also looking to provide appointments for people to attend the HUT (Girne) where you will be assisted.
I think I may have uploaded the wrong passport picture!	<b>PLEASE TAKE CARE TO UPLOAD THE CORRECT INFORMATION.</b> This detail is required as your ID when you attend the Police Station for your appointment. If you have not saved the uploads, then you can delete them by clicking on the RED text 'Delete upload' and you will have the facility to reload the documents. However if you have saved the page you will need to contact the Helpline (0392 6111017) to ask them to 'open' the system for you to

	delete the incorrect image and upload the correct one.
I have uploaded the documents and I have received an SMS message advising me to attend the Immigration Department of the Police Station together with a list of Documents.	You should also see this information on your screen. Make a note/print screen or cut and paste the information to enable you to collate the required documents to take with you for your visit to the Police Station
The documents I needed to take for my permit are different to this list.	Each type of permit requires different information to be taken to the Police Station. Please ensure you take the correct information appertaining to your application. If you are unsure you can log back onto the system and click on the 'Police' button and the information regarding the documents will be repeated there.
I think I may have uploaded the wrong passport picture!	<b>PLEASE TAKE CARE TO UPLOAD THE CORRECT INFORMATION.</b> This detail is required as your ID when you attend the Police Station for your appointment. If you have not saved the uploads, then you can delete them by clicking on the RED text 'Delete upload' and you will have the facility to reload the documents. However if you have saved the page you will need to contact the Helpline (0392 6111017) to ask them to 'open' the system for you to delete the incorrect image and upload the correct one.
I have attended my appointment at the Police Station and what should happen next?	When you log in following your visit the online system should 'notify you' once the Immigration Department checks have been completed. The time taken to clear this stage can vary depending on the Permit type you have applied for. It will then move you on to payment for Health Insurance/Blood Test.
I am being asked to 'accept' the State Health Insurance' but I already have my own private insurance.	Currently the State Health insurance is the only option, but this is being altered to accept accredited Private Health policies.
I am under 60, what happens regarding the Blood Test?	Once you have paid for your Blood Test you will be informed of the Clinic you need to attend, date and time of your appointment. After you have attended the results will be emailed to the Immigration Department. Should there be a problem you will be informed.

I am being asked to pay online for my Blood Test/Insurance, but the system will not take my Bank Card.

Only cards which are authorised for 'online payments' will be accepted. UK cards can be used but must also be cleared for online use. Should you not have such a card please ask if any of your friends could make the payment on your behalf, having paid them the cash.

Should your experiences have differed from that of above, please let us know by contacting us via the website [www.brstrnc.com](http://www.brstrnc.com).

## FLIGHTS INTO TRNC

Flights are now being allowed into Ercan, all having initially transited through Turkey.

### ADVISORY PROCEDURE FOR RETURNING TO THE TRNC

Following a meeting at the TRNC Ministry of Foreign Affairs earlier today, I would like to clarify what the advised procedure is, when returning to the TRNC from another country, particularly if from a Zone C category country, such as the UK, and you are making your own flight arrangements,

- 1) After booking or confirming flights, check very regularly whether there has been any change in the categorisation of the country that you are departing from, also any change relevant to any other country that you have been in the last 15 days, prior to departing for the TRNC, particularly if any of those countries were and are now in a different category (higher or lower). If you are coming from a Zone C country such as the UK currently, this checking is not necessary, as 14 day quarantine is mandatory at the current time, if you are coming from a Zone C country, regardless of which other countries you have been, in the previous 15 days.
- 2) Arrange a PCR test so that the result is available to you in good time for the flight, and is valid for a sufficiently long enough period, to cover your arrival in the TRNC. (The test result is valid for 72 hours from the date and time that the sample was taken).
- 3) If coming from a Zone C country, such as the UK, ensure that the payment of 4,400TL for your quarantine and PCR test is made, before departure. Then ensure that you carry a copy of the payment advice with you on the flight.

The bank details are as follows,

TC ZİRAAT BANKASI ACCOUNT INFORMATION

RECIPIENT NAME: KKTC MALİYE BAKANLIĞI

RECIPIENT ADDRESS : KKTC MALİYE BAKANLIĞI LEFKOŞA-KKTC

RECIPIENT BANK ADRESİ: ŞHT. MUSTAFA AHMET RUSO SOKAK NO:11 KÜÇÜK

KAYMAKLI LEFKOŞA KKTC

ACCOUNT NUMBER AND IBAN NUMBER FOR

TC ZİRAAT BANKASI

TL

HESAP NO: 40298710-5001

UBAN: TR290001000860402987105001

USD

HESAP NO: 40300032-5001  
IBAN: TR470001000860403000325001  
EURO  
HESAP NO: 40298710-5002  
IBAN: TR020001000860402987105002  
GBP  
HESAP NO: 40298710-5004  
IBAN: TR450001000860402987105004

- 4) Print off and complete the TRNC Ministry of Health Information and Obligation Form, below. This consists of two pages. One completed form for each adult, children may be added to one of the adult's forms. Ensure that you bring these with you.
- 5) Upon arrival at Ercan airport, the necessary officials will be aware of your arrival in advance, through the flight manifests, which will also highlight any connecting flights that you have made, to connect with your final flight to the TRNC.
- 6) Only upon arrival at Ercan will your quarantine accommodation be allocated to you, according to availability. It will not be possible to know beforehand, where you will be accommodated.

TURKISH REPUBLIC OF NORTHERN CYPRUS  
MINISTRY OF HEALTH

TRNC MINISTRY OF HEALTH INFORMATION AND OBLIGATION FORM

PERSONAL INFORMATION:

NAME :

SURNAME :

DATE OF BIRTH:

I.D. NUMBER:

PASSPORT NO:

ADDRESS (FULL ADDRESS):

RESIDENCE ADDRESS IN TRNC (FULL ADDRESS)

PHONE NUMBER:

PHONE NUMBER THAT CAN BE REACHED IN TRNC:

REASON FOR ARRIVING TO THE COUNTRY:

HOLIDAY ( ) WORK ( ) EDUCATION ( ) FAMILY VISIT ( ) PERMANENT RESIDENCE  
TRNC ( )

COUNTRIES VISITED IN THE LAST 15 DAYS:

NUMBER OF DAYS PLANNED TO STAY IN NORTHERN CYPRUS:

IF YOU HAVE PASSANGERS UNDER THE AGE OF 18 ACCOMPANYING YOU:

NAME:  
AGE:

NAME:  
AGE:

NAME:  
AGE:

COMMITMENTS

1- UNTIL I AM NOTIFIED ABOUT MY SARS-COVID 2 TESTS (PCR) NEGATIVE RESULTS THROUGH THE PHONE NUMBER AND ADDRESS I STATED ABOVE, I WILL BE SELF ISOLETED AND WILL NOT BE IN CONTACT WITH OTHERS AND IF MY TEST RESULTS ARE POSITIVE I DECLARE THAT I ACCEPT TO BE UNDER QUARANTINE BY THE TRNC LAW AND RULES.

2- EVEN IF I HAVE A NEGATIVE PCR TEST DONE WITHIN LAST 72 HOURS PRIOR TO MY TRIP,IF TRNC AUTHORITIES THINKS ITS NECESSARY I PROMISE TO BE RE PCR TESTED AGAIN.

3- IF TRNC AUTHORITIES THINKS IT IS NECESARRY, I PROMISE TO BE UNDER QUARANTINE AND THE QURANTEENE FEES WILL BE COVERED BY ME.

4- I DECLARE THAT THE ABOVE INFORMATION I HAVE GIVEN IS CORRECTED AND I WILL FOLLOW THE TRNC LAWS FOR THE PERIOD I AM IN THE COUNTRY.

5- IF THE ABOVE INFORMATION IS NOT CORRECT OR IF I ACT CONTARARY TO MY PROMISSED ACTIONS I ACCEPT AND DECLARE FOR LEGAL ACTIONS TO BE TAKEN AGAINST ME.

6-DURING THE TIME I AM IN TRNC I WILL BE AWARE OF ALL THE RISKS OF EPIDEMIA, I WILL FOLLOW PUBLIC HEALTH MEASURES TAKEN, AND I PROMISE I WILL NOT REQUIRE ANY RIGHTS FOR THE LOSSES THAT ARE DUE TO EPIDEMIA.

7- I PROMISE TO INFORM TRNC MINISTRY OF HEALTH (arsiv.saglik@gov.ct.tr) IF I EXPERIENCE ONE OF THE SYMPTHOMS RELATED TO COVID-19 SUCH AS HIGH FEVER, CAUGH, DIFFICULTY IN BREATHING,SORE THROAT, RUNNY NOISE, DIARRHEA, NAUSEA, VOMITTING,WEAKNES.

8- I DECLARE I HAVE NOT BEEN IN A COUNTRY EXCEPT THE COUNTRIES I DECLARED IN THE LAST 14 DAYS

9- IN THE LAST 14 DAYS, I HAVE NOT EXPERIENCED ONE OF THE COMPLAINTS SUCH AS HIGH FEVER, CAUGH, DIFFICULTY IN BREATHING,SORE THROAT, RUNNY NOISE, DIARRHEA, NAUSEA, VOMITTING,WEAKNES, MUSCLE PAIN AND I AGREE THAT I HAVE NOT CONTACT WITH THE A POSSIBLE COVID-19 PATIENT IN THE LAST 14 DAYS, I HAVE NOT RECEIVED COVID-19 TREATMENT.

NAME-SURNAME :

DATE :

SIGNATURE :

IMPORTANT NOTE: FILL THIS FORM DURING FLIGHT, AND IF REQUESTED FROM YOU, YOU HAVE THE OBLIGATION TO DELIVER TO THE AUTHORITIES WITH YOUR PCR NEGATIVE TEST RESULTS

**With immediate effect, all arrivals from category A & B Countries will be held temporarily pending results from PCR tests. Arrivals from category C countries will of course be going into 14-day mandatory quarantine**

## FLIGHTS TO THE UK (TRAVEL CORRIDORS)

The UK Government has updated its travel advice regarding flights from various countries to the UK.

From the 10<sup>th</sup> of July 2020 people flying to the UK from Cyprus or Turkey will not need to self-isolate on arrival but must provide some details. If you click on the link below more information can be found.

<https://www.gov.uk/guidance/coronavirus-covid-19-travel-corridors>

## GREEN LINE CROSSINGS

The crossings into the Roc from the TRNC are still closed to UK Citizens, unless you have permission from the Ministry of Foreign Affairs.

## FACEBOOK GROUP

The group continues to grow in the number of members who have applied to join, and stands at 620

We made a commitment when we opened the group that the content will be for information purposes from confirmed sources, and this continues to be the case.

If you are looking for confirmation of certain information, and we do not have an answer to hand please bear in mind that the individuals or ministries that we approach for that confirmation are 'somewhat busy' with other matters at present and we sometimes have to wait for an accurate response.

We will not 'guess' at an answer so please be patient if you have to wait a few hours or a day to get the actual answer to your query.

## CLINICS

All BRS Clinics are now open for 'business'

## CLINICS

- Lapta (Lambousa Market every Saturday morning 10.00-12.00)
- Girne (The Hut every Saturday morning 10.00 to 12.00)
- Catalkoy (Creditwest Bank – Monday mornings 09.30 to 11.30 am)
- Alsancak (Creditwest Bank – Wednesday 0930am to 1130am)
- Esentepe (Stone Castle – 3<sup>rd</sup> Tuesday of every month 1.00-3.00pm)
- Küçük Erenköy (Charlie's Bar – 1<sup>st</sup> Tuesday of every month 1.00-3.00pm)

**PLEASE NOTE THAT UNTIL FURTHER NOTICE THE CLINIC AT CHARLIE'S BAR HAS BEEN RELOCATED TO THE STONE CASTLE – EVERY 1<sup>ST</sup> TUESDAY OF EACH MONTH. THIS IS UNTIL FURTHER MOTICE.**

- Bogaz (Eddie's Restaurant – Dates notified monthly)



## Alternative to State Health Insurance- Emergency Stability Health Insurance

For foreigners and locals alike, private health insurance can sometimes be very expensive and sometimes just not affordable. In these cases you have no choice but to use the health service on offer in your home country. For some people living in Cyprus this can also be difficult as we have no free healthcare service here as such and you still have to pay a bill when visiting or staying at the local hospital.

Azant Insurance in conjunction with Zirve Sigorta are pleased to offer this new product to the Island which was introduced mid 2015. This is an ideal product to cover you in emergency situations and is available at a price that is affordable for everyone. It should be understood that this is not a traditional Health Insurance which deals with ongoing sickness or long term illness. It is a product for getting you stable following an agreed medical emergency.

There are three options available:-

<b>Customer Age Value of Cover</b>	<b>Bronze Cover 10,000 TL</b>	<b>Silver Cover 25,000 TL</b>	<b>Gold Cover 50,000 TL</b>
<b>2 – 9 Years</b>	<b>320 TL</b>	<b>485 TL</b>	<b>645 TL</b>
<b>10 – 48 Years</b>	<b>250 TL</b>	<b>350 TL</b>	<b>480 TL</b>
<b>49 – 58 Years</b>	<b>410 TL</b>	<b>515 TL</b>	<b>735 TL</b>
<b>59 – 69 Years</b>	<b>470 TL</b>	<b>650 TL</b>	<b>880 TL</b>

### Emergency Situations Covered by the Policy include:

- Traffic Accident
- Heart Attack & Arrhythmias
- Hypertension Crisis
- Acute Respiratory Problems
- Life Threatening Injury or Fall
- Life Threatening Occupational Accident
- Limb Dismemberment
- Electric Shock
- Freezing, Frostbite
- Burns, Heat Strokes
- Traumatic Eye Burning
- Choking & Anaphylactic Conditions
- Life Threatening Poisoning
- Bone Breaks or Fractures
- Lower Extremity Dislocations
- Conditions Causing Loss of Consciousness
- Sudden Paralysis
- Diabetic or Uremic Coma
- Acute Massive Bleeding
- Meningitis, Encephalitis

- Fever above 39°C
- Foreign Object in the Respiratory Tract
- Foreign Object Likely to Obstruct the Digestive Tract
- Severe Eclampsia
- Acute Abdominal Conditions

You are also entitled to one free Physio appointment, free dental check-up with panoramic film, one set of blood tests (\*) and one dietician visit at specific clinics in Lefkosa. The value of these tests are almost the same price as the policy purchase so very good value for money.

(\*) The Blood Tests included with the 10,000 TL Policy includes:- Fasting blood test, Cholesterol test, tryglicerides, urea test, creatin test, blood enzyme test (AST and ALT)

(\*)The Blood Tests included with the 25,000 TL Policy includes:- the tests above plus Uric acid test, alkaline tests and full blood count test

(\*) The Blood Tests included with the 50,000 TL Policy includes:- the above tests plus calcium test, phosphorus test, iron test, erythrocyte sedimentation test and thyroid test.

When you have this product it is very important that you call the emergency number on your card for approval of treatment for one of the conditions listed on your policy. If the emergency is such that you are unable to make the call then please ensure that you get a full detailed receipt for any treatment given. This receipt and report must state exactly what symptoms you suffered, what treatment was given and the full price paid. The receipt must also be in the name of the policy holder who is receiving the treatment.

Please Note:

- Everyone between the ages of 2 and 69 living in the TRNC may purchase the Emergency Stability Health Insurance Product from Azant in conjunction with Zirve Insurance.
- A health declaration must be completed before the Insurance Policy is produced.
- Policy period is 1 year duration and a new form must be completed each year.
- A 24/7 Call Centre Number is available in English and Turkish
- This Emergency Stability Health Insurance is valid in the TRNC and Turkey only.

It should be noted that only the conditions/situations listed on the policy are what is covered by this product. This is not a product that can be used for general health issues such as doctor visits, flu, etc. Please ensure you read the policy very carefully and that you understand your cover. If in any doubt about your policy you can contact a member of the Azant Insurance team who will happily explain the policy to you.

It is preferable to attend one of the private hospitals listed below as they are fully aware of the Insurance product you have and can act quickly to get payment resolved. Obviously depending on the situation this is not always possible so as mentioned above, please ensure that you get a full detailed report, hospital receipt detailing exactly what was paid by you and for what treatment.

The contracted hospitals agreed to date are:-

### **KKTC**

- Kolan British Hospital
- Suat Gonsel Hospital in Karakum
- Lefkosa Ozel Başkent Hospital
- Mağusa Tıp Merkezi
- Mağusa Yaşam Hospital
- Nafia Bekiroğlu Fizik Tedavi ve Rehberlik Merkezi
- Kolan Girne Tıp Merkezi
- Yakın Doğu (Near East) Üniversitesi Tıp Fakültesi Hastanesi

- Yakın Dođu (Near East) Üniversitesi Güzelyurt Dispanseri
- Yakın Dođu (Near East) Üniversitesi Mađusa Dispanseri

### **Turkey**

There are also more than 600 contracted health care providers in Turkey.

This product is ideal to have to cover emergency situations and is also ideal to operate alongside your existing full health insurance as there is no excess on this product and it pays up to the value of your cover provided the problem is one of the policy agreed issues.

For more information about this very affordable product, please contact us at Azant Insurance Agency on [info@azantinsurance.com](mailto:info@azantinsurance.com) or call 0533 833 0841 or 0533 829 3231.

British Residents' Society